

OREGON-IDAHO UTILITIES
AND
HUMBOLDT TELEPHONE
COMPANY



SELECTIVE CALL SCREENING FEATURE

USER GUIDE

How Selective Call Screening Works:

All incoming calls (except from your local calling area) are screened the first time you receive a call from that number. The screening message announces: *"The number you have reached does not accept calls from telemarketers. If you are a telemarketer, please add this number to your Do Not Call List and hang up now. If you are not a telemarketer, please press 1."* The feature will remember the calling number next time they call so they are not screened again. The Message should prohibit telemarketers from pressing 1 to connect to your phone. Telemarketers that ignore the recorded message should be reported to the FCC for disciplinary action.

You can also block callers other than telemarketers from calling you.

To Manually Add A Number to Your Blocked Caller List:

After hanging up the phone from an unwanted call, immediately pick the phone up again and Dial *96 and the caller will be blocked from calling you again. You can also program specific numbers into your Blocked Caller List by Dialing *95 and following the voice prompts.

To Manually Add Numbers to Your Known Caller List:

You can pre-program numbers from friends and family members into your Known Caller List so they don't have to go through screening. Dial *95 to access the voice prompt menu and follow the prompts.

Removing A Number From Your Blocked Caller List:

Dial *95 and follow the voice prompts to remove a specific number or all numbers from your blocked caller list.

To Access Voice Menu:

From your home phone Dial *95 and follow the prompts.

- Press 1 To ADD a number to your Blocked Caller List.
- Press 2 To REMOVE a number from your Blocked Caller List.
- Press 3 To REMOVE ALL numbers from your Blocked Caller List.
- Press 4 To ADD a number to your Known Caller List.
- Press 6 To TURN ON the screening service.
- Press 7 To TURN OFF the screening service.
- Press 8 To BLOCK calls from all Callers Marked "Private."
- Press 9 To ALLOW calls from all Callers Marked "Private."
- Press * To REPEAT menu options.

NOTE: Screening capabilities can only be accessed from your phone. They cannot be accessed remotely.