

OREGON-IDAHO UTILITIES  
AND  
HUMBOLDT TELEPHONE  
COMPANY



SELECTIVE CALL SCREENING FEATURE

USER GUIDE

**How Selective Call Screening Works:**

All incoming calls (except from your local calling area) are screened the first time you receive a call from that number. The screening message announces: *"The number you have reached does not accept calls from telemarketers. If you are a telemarketer, please add this number to your Do Not Call List and hang up now. If you are not a telemarketer, please press 1."* The feature will remember the calling number next time they call so they are not screened again. The Message should prohibit telemarketers from pressing 1 to connect to your phone. Telemarketers that ignore the recorded message should be reported to the FCC for disciplinary action.

You can also block callers other than telemarketers from calling you.

**To Manually Add A Number to Your Blocked Caller List:**

After hanging up the phone from an unwanted call, immediately pick the phone up again and Dial **\*96** and the caller will be blocked from calling you again. You can also program specific numbers into your Blocked Caller List by Dialing **\*95** and following the voice prompts.

**To Manually Add Numbers to Your Known Caller List:**

You can pre-program numbers from friends and family members into your Known Caller List so they don't have to go through screening. Dial **\*95** to access the voice prompt menu and follow the prompts.

**Removing A Number From Your Blocked Caller List:**

Dial **\*95** and follow the voice prompts to remove a specific number or all numbers from your blocked caller list.

**To Access Voice Menu:**

From your home phone Dial **\*95** and follow the prompts.

- Press 1** To ADD a number to your Blocked Caller List.
- Press 2** To REMOVE a number from your Blocked Caller List.
- Press 3** To REMOVE ALL numbers from your Blocked Caller List.
- Press 4** To ADD a number to your Known Caller List.
- Press 6** To TURN ON the screening service.
- Press 7** To TURN OFF the screening service.
- Press 8** To BLOCK calls from all Callers Marked "Private."
- Press 9** To ALLOW calls from all Callers Marked "Private."
- Press \*** To REPEAT menu options.

**NOTE:** Screening capabilities can only be accessed from your phone. They cannot be accessed remotely.